



Dear Lake Arbor Jazz Festival Family:

Thank you for your patience and understanding during this incredibly turbulent time in our world. There is no higher priority to our entire Lake Arbor Jazz Festival Family than your health and safety. We've had numerous communications with the artists, venue hosts, sponsors, ticket vendors, etc. We have been monitoring and reviewing the information that is being released by the State of Maryland, the Centers for Disease Control (CDC), and the World Health Organization (WHO) to stay on top of this evolving situation.

Based on fast-moving developments, the negative outlook of COVID-19, the impact that the virus is having on festivals and large events this summer, and possibly beyond, we are postponing the 2020 Lake Arbor Jazz Festival until July 8-11, 2021. We are excited to announce that 2020 LAJF artists have committed to performing for you in 2021.

All current show tickets will be honored in 2021. Hold on to your general admission and VIP tickets for all shows. Your reserved seats are still waiting for you!

Make sure you continue to follow the Lake Arbor Jazz Festival Facebook Page and website at www.lakearborjazz.com for Festival updates.

If you prefer, we will offer a full refund of your 2020 festival ticket (excluding processing fees), no questions asked. Please be advised that your refund may take up to 30 days to process. Your refund will be returned to the credit card used for your original purchase. Please note that we are unable to process refunds to other cards or issue check refunds. **Refund requests must be made by May 30, 2020. We are unable to make exceptions to this deadline at this time. To request a refund, [click here](#).**

This is a complex situation that none of us were prepared for, so we thank you in advance for your willingness to work with us to find the best solution for YOU. We appreciate your understanding during these unprecedented times. We look forward to seeing you at the Lake Arbor Jazz Festival in 2021.

Sincerely,

Kevin Alexander
Founder & Executive Producer
Lake Arbor Jazz Festival